

Santo Chessari

Chesapeake, VA 23324
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7572983541

- Demonstrated ability as a multitasking individual in fast paced environments
- Excellent communication skills combined with effective time management
- Loyal, hardworking, and detail orientated self starter with proven abilities meeting and exceeding deadlines

Authorized to work in the US for any employer

Work Experience

Store Manager

Meineke Car Care - Virginia Beach, VA
March 2018 to Present

1. operate a automobile repair facility with 3 techs, assist customer's and explain the options needed to repair the car. Meet or exceeded sales goals.

Automotive Store Manager

Mavis Discount Tire - Dover, NJ
June 2015 to January 2018

- Responsible for 8 bay shop and six mechanics
- Insured staff and shop met O.S.H.A. regulations
- Dispatched work orders to the appropriate technician
- Set appointments, reported repairs and pricing to customers in a timely manner
- Prepared and submitted weekly sales reports
- Handled personnel issues, i.e., interviewed potential employees, conducted employee reviews, approved leave, and completed payroll logs

Service Advisor

Middletown Honda - Middletown, NY
February 2011 to July 2013

- Explained and guided the customer's repair needs
- Proficient using the ADP and or Reynolds and Reynolds computer system
- Followed up with customers to achieve high CSI scores

Technician

RAB Communications Inc - Middletown, NY

May 2009 to February 2011

- Performed cable TV, Internet, and digital phone (VOIP) installations per company policies
- Troubleshoot customers service issues using the appropriate testing equipment
- Splicing, activation, and system balancing to specifications
- Underground cable locating

CABLE TV CONTRACTOR SUPERVISOR

RFM SERVICES INC - Stroudsburg, PA

July 2005 to October 2008

- Oversaw installers to insure that installations were completed per company policy
- Responsible for reconciliation of all installer inventory and payroll billing
- Performed quality control and safety inspections
- Custom installations to include pre and post wiring
- Successfully assessed and resolved customer complaints
- Maintained maintenance logs on 12 company trucks

Education

High School Diploma in General

Columbus High School - Bronx, NY

January 1984

Skills

ADP reynolds&reynolds (10+ years)